



# Annual Report

2022-2023

# Acknowledgement of Country

Port Douglas Community Service Network acknowledges the Traditional Custodians of our Country and recognises their continuing connection to communities and nurturing of the land and water. We pay our respects to Aboriginal and Torres Strait Islander cultures; and to Elders past, present and emerging.



# Welcome

Welcome to the **Port Douglas Community Service Network Inc's Annual Report** for the **2022-2023** financial year, which showcases achievements across our network.

It has been a very successful year, and **some of our key highlights are as follows:**

**Building financial resilience** by providing one on one support through the Queensland Financial Resilience Program and our long running No Interest Loans program;

**Breaking down Barriers to Volunteering** in Douglas Shire by establishing and building the **Douglas Grass and Roots Volunteer Network**;

**Providing community connection** and **fighting social isolation** and **loneliness** through activities such as fortnightly foodies, table tennis, pickle ball and men's breakfast.

Offering our Community **a chance to get out and about** with movie trips, A monthly bus to Cairns and our annual seniors trip;

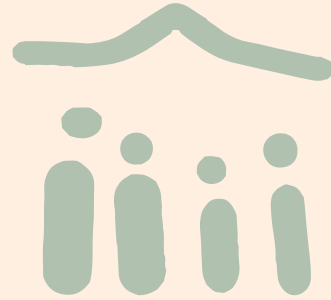
**Supporting the most vulnerable** in our community with the equivalent of **6844 free meals** and providing free shower and laundry facilities to **more than 300 people**.

We have enjoyed **seeing our volunteers and staff work together** as a supportive and caring team to deliver services to our wonderful community throughout the year.

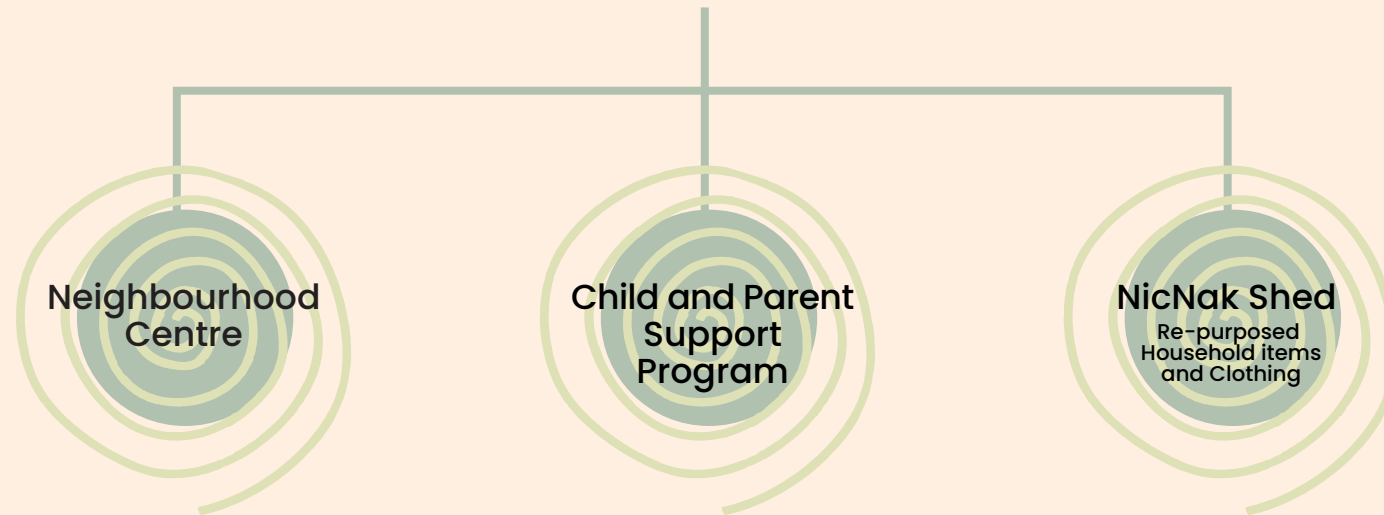
We are pleased to present **this year's annual report**.



**PDCSN Management Committee**



The Port Douglas Community Service Network Inc offers three distinct support programs



We are a not-for-profit incorporated community organisation whose services and activities are funded by the Department of Treaty, Aboriginal and Torres Strait Islander Partnerships, Communities and the Arts, Department of Social Services, Volunteering Queensland and Good Shepherd Australia New Zealand.



## OUR MISSION

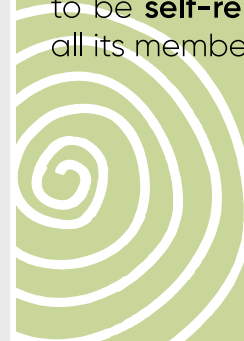
**To nurture** the existing strengths and future wellbeing of the community, **to relieve** poverty, distress and misfortune, and **to support** and **advocate** for our local community with a priority for those with limited opportunities and choices.

The actions we take to uphold our mission statement will also uphold the safety and wellbeing for children and young people in our community.



## OUR VISION

For a **safe, valued, empowered, resilient** and **sustainable community** that has the opportunity to be **self-reliant, equitable** and **nurturing** of all its members.



# Philosophy

The **aims and objectives** of the Network clearly provide a framework under which all our programs, services and activities must operate.

In that we always ensure that through the services our staff and volunteers offer, **we maintain the integrity of our mission, philosophy and aims.**

The Network which was first funded in 1989, established clear aims and objectives to **ensure that all programs, services and activities offered to the community uphold the Network's philosophy:**



The Network is committed to the social justice principles of equality, participation, empowerment, access and equity. Services are provided on a non-discriminatory basis in accordance with current legislation.



The Network is open to all members of the local community. It targets people on low incomes and those in need of social support.



The Network is open to all people regardless of gender, race, ethnicity, age, disability, religion or sexuality.



# We are the **CENTRE** of our Community

The Port Douglas Community Service Network Inc strives to be the **CENTRE** of our community playing an important role in supporting the Douglas Shire community through our Strategic Principles:



# Our Management Team



**Julia Leu**  
President  
20+ Years Active



**Shona Barbour**  
Treasurer  
8+ Years Active



**Ray Legg**  
Member  
13+ Years Active



**Julie Scott**  
Member



**Toni Hickey**  
Vice-President



**Stuart Wainman**  
Secretary



**Mandy Stone**  
Member



**Emma Travers**  
Manager





Julia Leu  
PDCSN PRESIDENT

“Community empowerment and supporting our vulnerable people lies at the heart of the Port Douglas Community Service Network’s vision.”

## PRESIDENT’S REPORT

This year has been an exceptionally busy and productive time and I acknowledge and commend all our staff, the Management Committee and volunteers for their continued diligence and commitment.

Our ongoing aim of empowering people to be financially resilient and supporting vulnerable community members facing increased costs of living and housing shortages has seen the delivery of a diverse range of high-quality services to combat poverty and targeted activities to help reduce isolation and loneliness. Following a very successful staff strategic planning day, we developed and launched our new 6 strategic principles, showcasing our vision as the CENTRE of our community.

The easy to remember acronym is:

**CENTRE:**  
Care  
Enable  
Networks  
Trust  
Respect  
Economically & Environmentally Sustainable.

These principles align with the Department of Communities, Housing and Digital Economy work with the sector in identifying and establishing a common vision for the future of the Neighbourhood Community Centre system. I encourage you all to read the one-page document which is detailed in this annual report.

Our Neighbourhood Centre membership has seen significant growth this year and it has been exciting to see the number of new members engaging and connecting with our Centre. As well as increasing awareness of our programs and activities across the community, it is another way of connecting people.

We are grateful for funding from the following sources:

- Department of Treaty, Aboriginal and Torres Strait Islander Partnerships, Communities and the Arts for a substantial increase in funding. I have signed a new 5-year contract commencing in October.
- Good Shepherd Australia New Zealand for funding the Queensland Financial Resilience Program as well as our ongoing NILS program.

- Volunteering Queensland for our Connect Worker - Volunteering to break down barriers to volunteering in the Douglas Shire.
- The Department of Social Services continues to fund our important CAPS program.
- Mossman Support Services who share their Department of Social Services Emergency Relief funding with us to ensure coverage across Douglas Shire.

We are pleased to continue with the vibrant "new look" Annual Report developed last year, which is more engaging and better showcases the diversity of our reach across the community, celebrates the many exciting and varied staff achievements and acknowledges our business and community partnerships. Part of our success and strength lies in our valued partnerships with a range of local businesses, organisations and individuals, who have helped the Port Douglas Neighbourhood Centre grow significantly during the past two decades and even more in recent times.

I want to thank our many business and community sponsors who have supported us during the year. The growth of our social connection programs, such as the men's breakfast and art groups, NILS and financial resilience, child and parent support programs, the ever popular NicNak Shed, emergency relief, advice, information and referral, reception and trainee opportunities are impressive compared to our humble beginnings.

The Management Committee acknowledges and thanks our many volunteers who assist with program delivery and events and play an important role in the work of the Port Douglas Neighbourhood Centre.

On that note, we were all devastated to learn of the passing of our long term volunteer Marg Legg. The centre received a large number of messages from families about the amazing impact of "Nana Marg" had on their lives in her volunteer role in the mothers and new parents' group.

I would like to extend my sincere gratitude to my fellow Committee members: Treasurer Shona Barbour, Vice-President Toni Hickey, Secretary Stuart Wainman, Ray Legg, Mandy Stone and Julie Scott. And finally, I would like to acknowledge the outstanding leadership of our Manager, Emma Travers, and to thank all our staff and volunteers for their dedication and hard work.



Emma Travers  
PDCSN MANAGER

“Thank you for all  
you do  
to help us be the  
CENTRE  
of our  
Community.”

## MANAGER'S REPORT

Reflecting on my third year as Manager of the Port Douglas Community Service Network Inc I am grateful to be supported by a dedicated and passionate team of staff and volunteers who strive every day to support, empower and care for the Douglas Shire Community.

This year has been one of growing valuable partnerships across our Shire and our State. The incredible doubling of our funding from the Department of Treaty, Aboriginal and Torres Strait Islander Partnerships, Communities and the Arts has allowed us to undertake some much needed repairs and renovations to our Centre to ensure that we are well set up to deliver services to the community for years to come.

Our important work in building financial resilience across our Shire which was initially started 14 years ago with the commencement of the Good Shepherd No Interest Loans Program (NILS), has gone from strength to strength. **Megan Blacklow**, moved in to a dedicated financial resilience role, delivering valuable results working one on one with clients to empower them to improve their financial wellbeing through the Queensland Financial Resilience Program while also providing back office support for our NILS workers. **Benita Williams** took the NILS program to the Mossman Gorge Community as well as commencing outreach to Cooktown and the Wujal Wujal Community. **Belinda Fischer** joined the NILS team, and has had a busy year learning the ropes of this program while continuing in the Community Development Role, running activities such as our highly successful Fortnightly Foodies and completing her Certificate 4 in Community Services.

**Erin Easton** continues to lead our Child and Parent Support Program, providing a welcoming and supportive environment for our families. This year we designed and built a new playgroup vegetable garden where families can water, dig and take home some fresh produce.

Our dedicated NicNak Shed Team leader **Jo Westgate** had an amazing year increasing annual sales by over \$20,000 following a store makeover. Jo was assisted by her fabulous team of volunteers and our NicNak Shed worker, **Jeanne Priestley** who can be found sorting donations and welcoming customers on Saturday mornings. Jeanne also provided reception support to the Neighbourhood Centre along with **Tracy Gibson** and **Sharon Croxford**.

**Christine Gilewicz** returned to our Community Development Team and provides a compassionate welcome to clients needing assistance with Emergency Relief and Advice, Information and Referral as well as organising events and activities to keep our Community connected.

**Geoff Mynott** leads our Men's Breakfast and weekly food giveaway activities and has been an amazing support in organising this year's repairs and renovations, especially the delivery and set up of our new tiny house providing a much needed NicNak sorting space out of the weather as well as additional office space for visiting services.

**Tanya Morris** as our Community Connect Worker – Volunteering, built networks across our community, launching and driving the Douglas Grass and Roots Volunteer Network and undertaking activities to Break Down Barriers to Volunteering in Douglas Shire. Tanya is a supportive and positive addition to our team culture.

Our Relief Worker, **Theresa Paulger** provided much needed coverage, often at the last minute, for staff taking leave, which helps us to provide work life balance for our team. **Toni Graham**, our long standing, book keeper continues to provide a great support to myself and our treasurer, **Shona Barbour** as well as ensuring our team are all paid on time.

I am always so impressed and grateful for the drive and dedication our team of more than 60 volunteers bring to their work. I especially want to thank our very supportive Management Committee for their work in developing our new Strategic Principles, providing direction for our organisation while giving us autonomy to get on with the job. If you would like to find out how you can contribute to supporting our Community please come in and have a chat to one of our staff about volunteering opportunities.

**The Port Douglas Community** is so incredibly supportive of the work we do. We are so grateful for the tradies and businesses that turn up when we need them, provide us with quality service at a great price and contribute prizes for our fundraising efforts. Douglas Shire residents and visitors also support us in so many ways, donating goods to our NicNak Shed, food to our emergency relief program, participating in fundraising activities, becoming members and attending our events.

Emma

# Our Financials

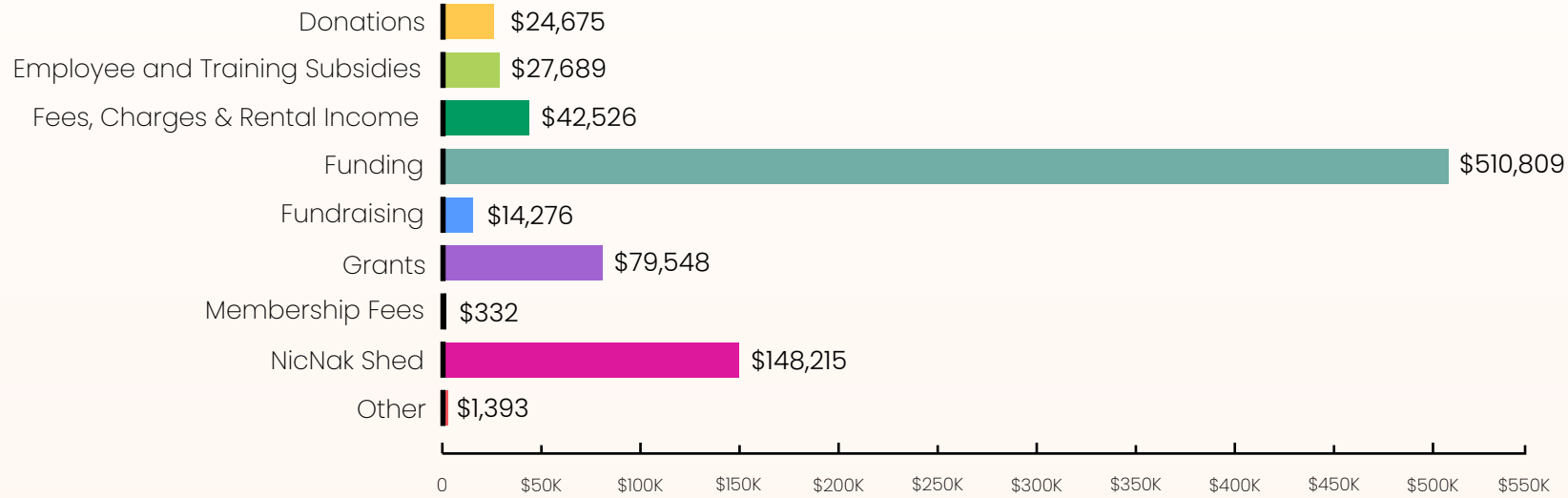
# 2022-2023



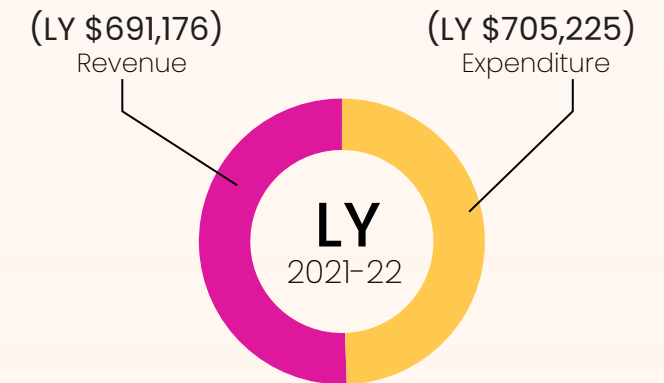
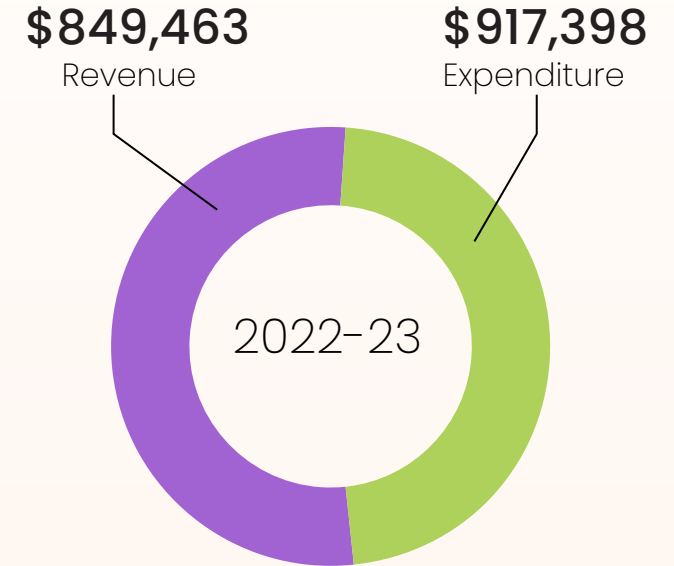


## Revenue

**\$849,463** (LY \$691,176)



Expenditure	<b>\$890,710</b>	(LY \$692,441)
Expenditure (non cash)	<b>\$26,688</b>	(LY \$12,784)
Revenue	<b>\$849,463</b>	(LY \$692,441)
Expenditure	<b>\$917,398</b>	(LY \$12,784)
Current Year Deficit	<b>TTL(-\$67,935)</b>	(LY -\$14,049)

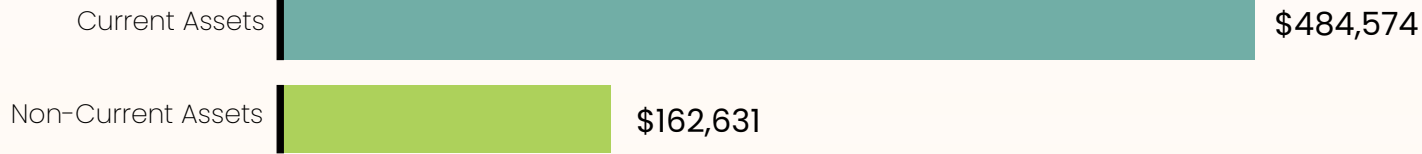




## Balance Sheet

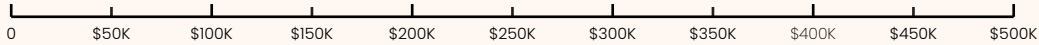
**\$647,205** (LY \$534,022)

### Assets



### Liabilities

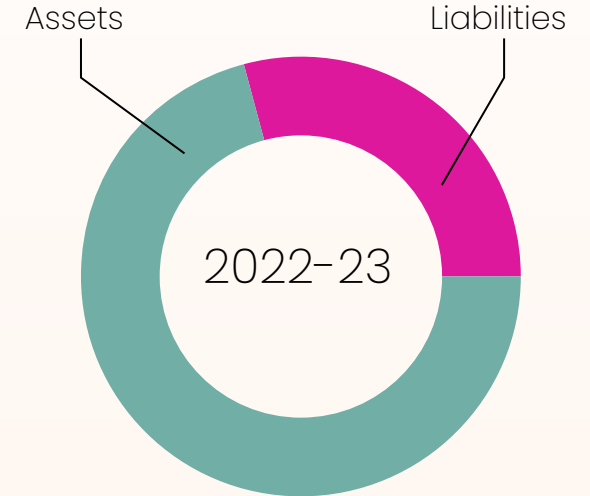
**\$243,749** (LY \$74,691)



Assets	<b>\$647,205</b>	(LY \$534,022)
Liabilities	<b>\$243,749</b>	(LY \$74,690)
Net Assets	<b>TTL \$403,456</b>	(LY \$459,331)

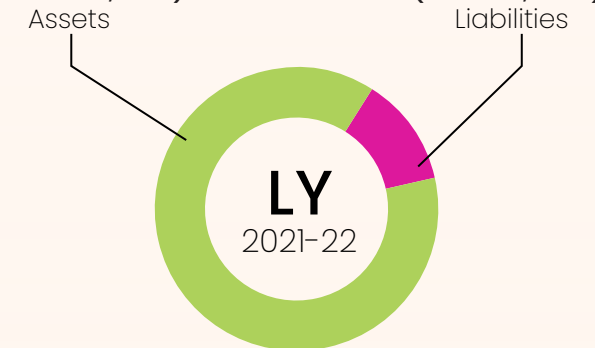
**\$647,205**

**\$243,749**



(LY \$534,022)

(LY \$74,690)





**Shona Barbour**  
PDCSN TREASURER

## TREASURER'S REPORT

The financial position of the Network shows an operating deficit of **\$67,935** for the year ended 30 June 2023, compared to a deficit of **\$14,049** in 2022. The larger deficit is due to funding of **\$161,092** received in 2023, to be spent in the next financial year.

Income for the year was up by **11.6%** due to increased funding and a number of additional grants and a strong result from NicNak Op Shop sales.

Expenses were up **12%** on last year, to match the expenditure required to use the additional funding and grants. Essential building repairs and maintenance was **\$18,855** similar to **\$18k** spent in 2022.

Net Assets of the Network as at 30th June 2023 are **\$403,456**. Cash assets include a Term Deposit held to cover staff entitlements and repairs and maintenance to buildings.

The Commonwealth Department of Social Services funding of the Emergency Relief program is now received via the Douglas Shire Community Services Association Ltd (Mossman Support Services). Funding for the Child and Parents Support Program is provided by the Commonwealth Department of Social Services.

We received a significant increase in the Queensland Department of Communities, Housing and Digital Economy funding package to support our Communities and Seniors program.

The NAB provided funding of **\$10k** to go towards Solar Panels, which were installed in early 2023, and have resulted in reduced electricity expenses.

New funding in 2022, from Volunteering Queensland, supports our Community Connect Worker - Volunteering who is working with the Douglas Shire Council, to increase volunteer numbers in our community. There are many local not-for-profits, including sporting and other groups, who rely on volunteers to meet the needs of their organisations.

The NILs program is funded by Good Shepherd Micro Finance, with increased capital funding by NAB to cover the increased client numbers accessing the No Interest Loans Scheme. New funding from the Queensland Financial Resilience Program (May 2022) allow us to provide a service from a fully qualified Financial Resilience Worker who offers guidance for those looking to improve their financial position.

A grant of **\$9722** from the Department of Environment and Science for improvements to our Community Garden.

Vital revenue to the Network is from the NicNak Op Shop, from donations of pre-loved items from businesses and the local community. This year, the income from the NicNak Op Shop was **18.48%** of revenue.

The Management Committee, staff and volunteers contribute many hours supporting our fundraising activities, which bring in additional funds to the Network. The major events are the NicNak Fashion Parade and International Women's Day, which are always well attended and supported by local businesses.

Special mentions go to volunteers on the Management Committee, **Julia Leu, Toni Hickey, Stuart Wainman, Ray Legg, Mandy Stone, Julie Scott** and former committee member, **Jacqui Purden**.

My personal thanks go to our bookkeeper, **Toni Graham** and to our Manager, **Emma Travers** for their valuable support during the year. We are also blessed to have a great team of staff members who are always willing to provide support and assistance.

I am pleased to present the 2022/2023 financial statements and answer queries from members.

# NILS

## No Interest Loan Scheme



The No Interest Loan Scheme (NILs) is a national community-based program which allows people living on low incomes, access to fair and safe credit, up to \$2000, to buy essential goods and services. **NILs is developed by community for community**—known as circular community credit, a demonstration of communities taking action to address their local needs. The NILs loan process **helps to develop financial literacy, strengthen money management skills and build assets.**

### 2009 - Present

NILs Program commenced in 2009

**1,907\***  
Loans

\*317 of these are current.

**\$1.8M**  
Loaned

Since 2009 there has only been 36 defaults

### 2022 - 2023

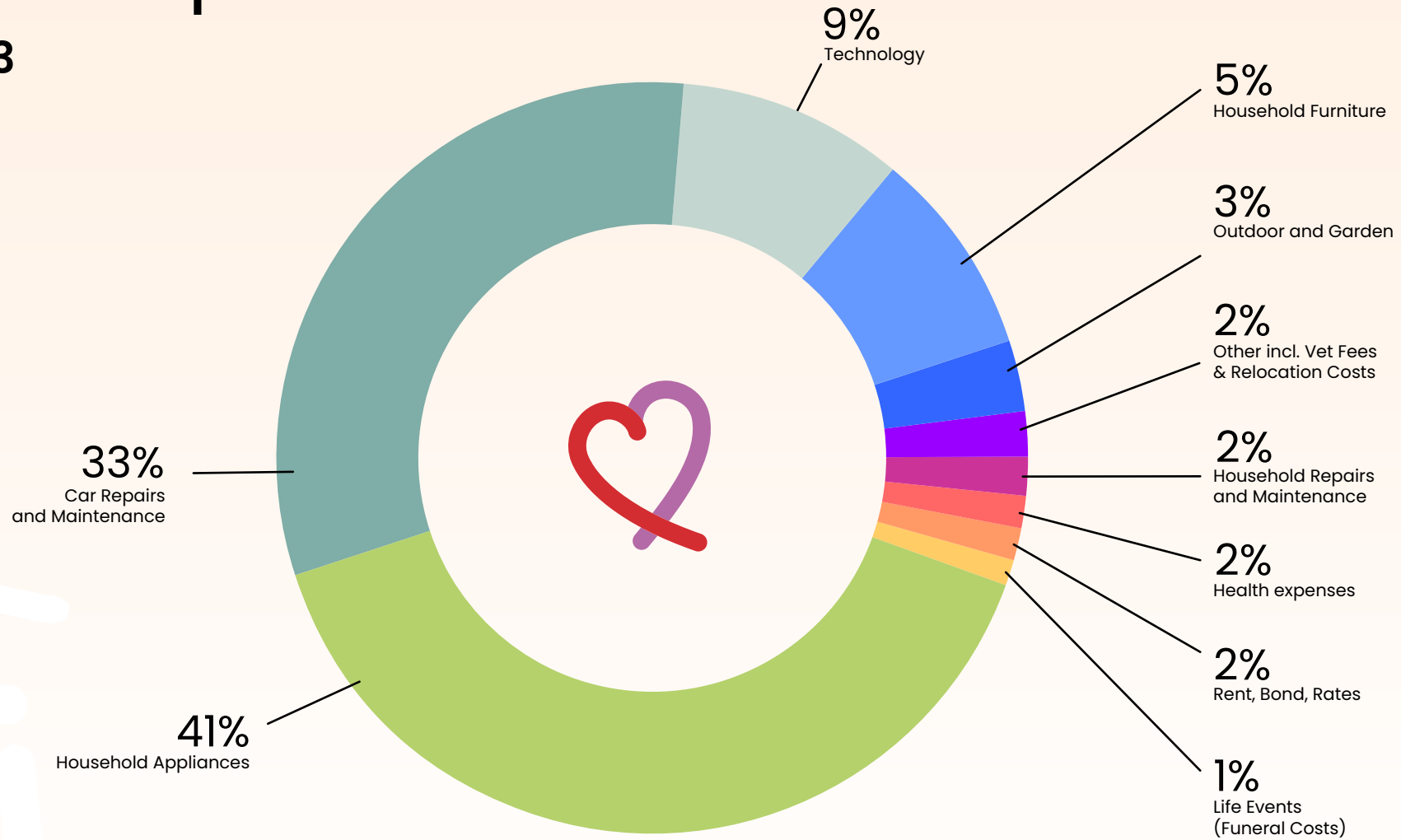
**395**  
Loans

**\$483K**  
Loaned

22 loans have been provided to victims of Domestic Violence

# NILs Loan Purposes

2022-2023





# Good Shepherd

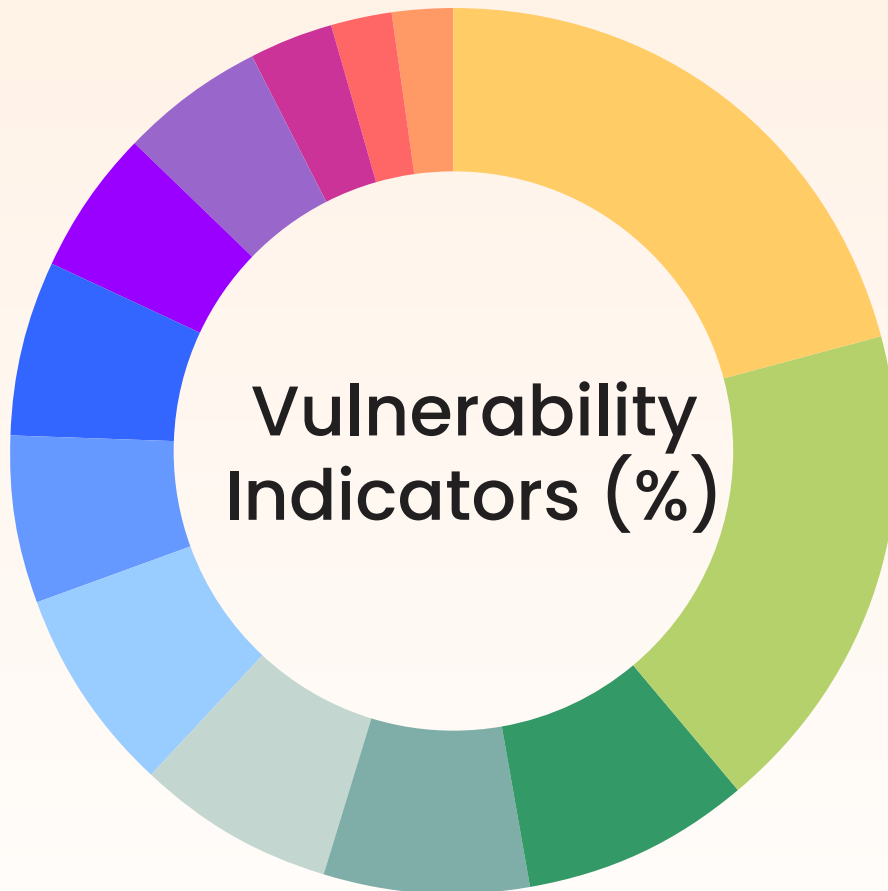
## Queensland Financial Resilience Program

The Queensland Financial Resilience Program is a Queensland State Government program delivered in partnership with Good Shepherd which offers specialist services including financial counselling, financial resilience and literacy, and assistance to access the No Interest Loan Scheme (NILs).

The program provides one on one support to community members to build financial capability, advocate with debtors, assist with budgeting and establish payment plans. The program offers support for people experiencing complex financial issues. This year we provided intensive case work support for **149 clients** and one off support and general advice to **261 clients**.

\*The 'Newly Vulnerable' cohort is defined as Australians who have experienced any of the following employment changes as a result of the **COVID-19** pandemic:

- Had work hours reduced.
- Business has slowed or stopped completely.
- Have been stood down for a period of time.
- Not had any work offered.
- Had pay reduced for the same number of work hours.
- Made redundant.



- 20% Aboriginal/Torres Strait Islander
- 17% Newly Vulnerable\*
- 8% Family Violence
- 7% Recent Job Loss
- 7% Chronic medical condition
- 7% Homelessness
- 6% Recent family separation/death
- 6% Mental health issues
- 5% Intellectual/physical disability
- 5% Recent resettlement
- 3% Recent accident/illness
- 2% Economic abuse
- 2% Gambling addiction

# Emergency Relief and Advice, Information & Referral



The Port Douglas Neighbourhood Centre is a safe, welcoming space where members of our community can come seek Emergency Relief along with help when dealing with a multitude of life's challenges including engaging with government services, managing legal issues or struggling with their mental health.

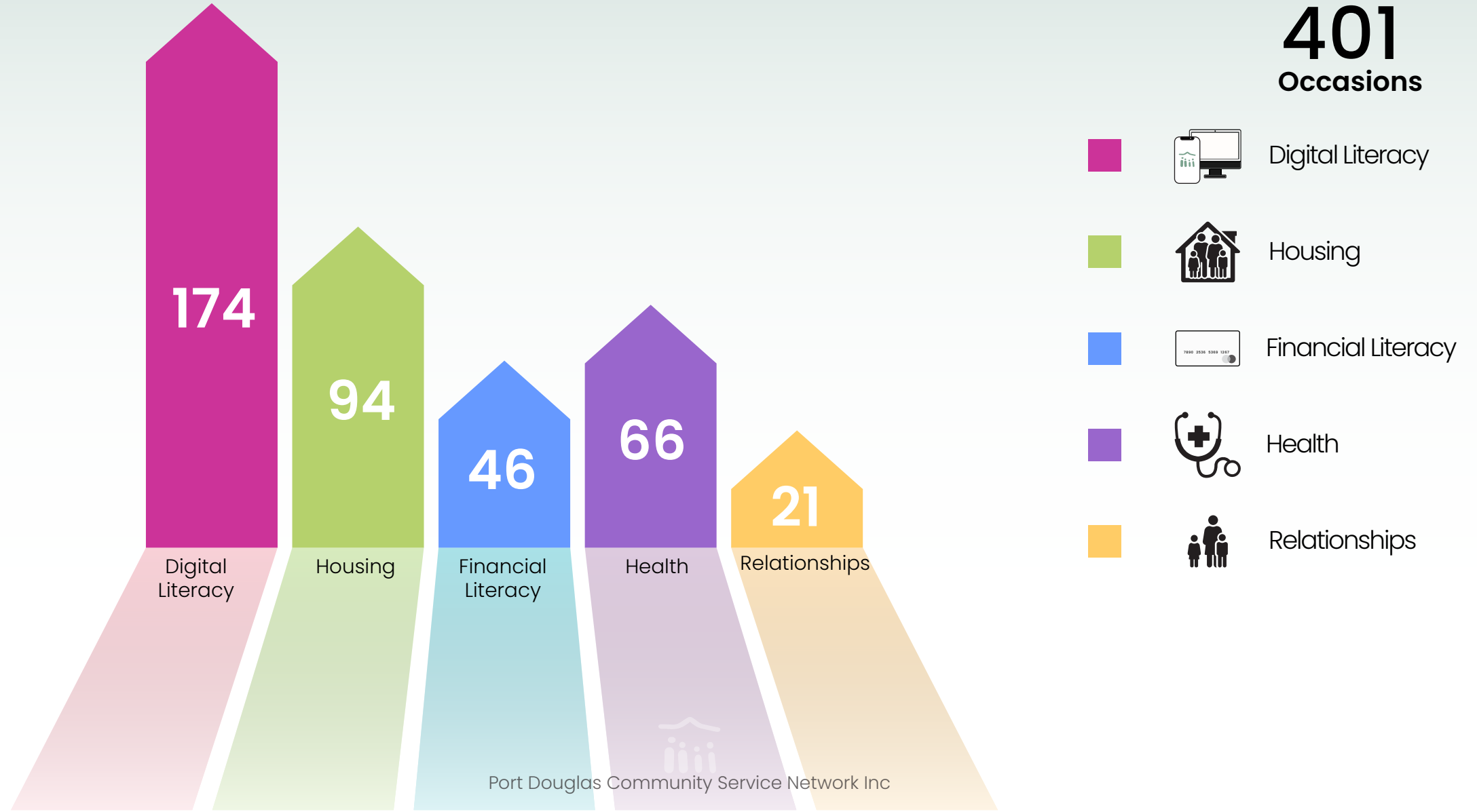
We provide an Advice, Information and Referral Service to help people get the assistance they need. This financial year we provided Advice, Information and Referral Services on **401** occasions to people from more than **26** countries.

Our most in demand service was help with online services such as MyGov followed by assistance with housing, reflecting the current affordable housing crisis we are facing in the Douglas Shire.



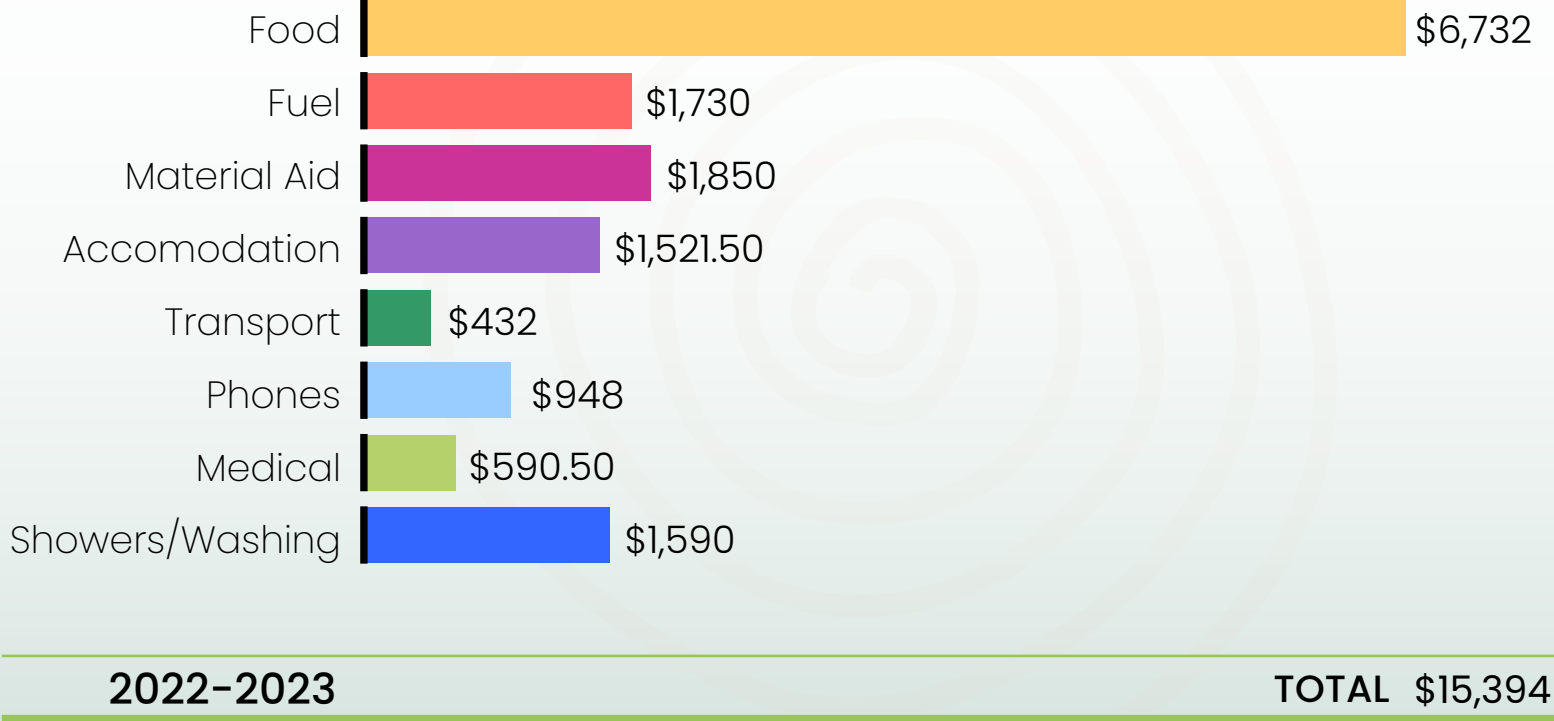
# Advice, Information and Referral Services

**401**  
Occasions



# Emergency Relief

We provide Emergency Relief to vulnerable members of our community using funding from the Department of Social Services which is generously shared by Mossman Support Services. Emergency Relief helps people get back on their feet during challenging times. This service is supported by local resorts such as Ramada Resort and visitors and community members who donate unopened, non perishable items for us to distribute. In the 2022-2023 period, Community Members accessed Emergency Relief to the value of \$15,394.



28

Christmas Hampers provided





We work proactively to fight food waste, partnering with OzHarvest and Second Bite to redistribute bread and other fresh and frozen food, providing the equivalent of **6844** free meals to our community.



# Community Connection Program

Our Community Connection program comprises a number of socially inclusive activities to help people connect, develop new friendships, learn new skills, keep fit, share a meal or a laugh. The diversity of our Community Connection program continues to evolve and grow, in particular:

- Our long running Men's Breakfast has helped men across all spectrums of our community build friendships and support each other all while enjoying a hearty breakfast and having a laugh.
- Our Fortnightly Foodies session provides the opportunity for people to learn some new recipes by watching a cooking demonstration and afterwards enjoying a meal together.
- We helped our community keep mind and body fit through our book clubs, arts and crafts, Tai Chi, yoga, meditation, table tennis and pickleball.
- Our regular Cairns bus trips, movie trips and senior's week outing helped locals and visitors to our Shire get out and about, make new friends and experience all our region has to offer.
- One off events such as our Open Day at Port Village Shopping Centre, Volunteer Appreciation BBQ and Members and Supporters lunch brought our community together and showcased all the great services we have to offer.



**604**

People shared a low cost meal.



**515**

People improved their health and well-being.



**217**

People connected to keep their brain sharp through art, book clubs and sewing.



**208**

People made new friends and explored our local area through attending outings.

# Our Fundraising Events

The Port Douglas Community Service Network hosts two major fundraising events each year which have become staples on the Port Douglas social circuit. Both fun filled, inclusive events bring the community together and help us raise funds every year. The generosity of the Port Douglas Community Service Network members and non-members enables us to fund much needed services and items that benefit the entire community.



2022-2023  
**\$9,947**  
Raised from both events.



2022-2023  
**\$8,500**  
Of funds raised were allocated towards our FREE family counselling program.

# Child and Parent Support

The Child and Parent Support Program is funded by the Department of Social Services and provides a welcoming and supportive environment for families with children aged 0-12.

Services include Supported Playgroups and New Parents Group, visiting Maternal and Child Health Nurse, Advice, Information and Referral services, subsidised parenting courses, free family counselling, school holiday activities, Child Protection Week Family Fun Day, Baby First Aid Training, Fire Safety and Cyclone Readiness and quarterly hearing, vision and milestone health checks for Pre Kindy, Kindy and Prep children.

2022-2023

**411**

Total Families

Our Diversity

**31**

Different Nationalities attending CAPS

**20**

Different Languages spoken



  
CHILD and PARENT  
Support Program





2022 - 2023



141

Free Counselling sessions



1592

Playgroup & New Parents Group sessions

### Advice, Information, Support and Referrals

Child and Parent support program.

Child Health Nurse available by appointment for health checks.

Family Fun days and community events.

Annual school holiday program for primary school-aged children.

Educational community workshops for parents and primary care givers.

### Supported Playgroups

Monday, Tuesday, Wednesdays  
from 9:30 - 11:30 am for children aged 0-5yrs.

### New Parents Group

Thursday 10am-12pm  
for newborn to walking aged children.







# NIC NAK SHED OP-SHOP



The NicNak Shed is the **only Op Shop** in Port Douglas. As well as providing good quality second hand goods at great prices and saving goods from landfill, donations made to the NicNak Shed support our Emergency Relief program and allow us to pass on excess donations to Lifeline and Goobidi Bamanga Community Advancement Co-operative Society Limited, a local, Indigenous-owned-and-managed Co-operative.

The NicNak Shed repurposes thousands of dollars worth of goods (saving them from landfill) creating a buzzing treasure trove of beautiful and quirky bargain priced fashion, homewares, electrical items and children’s toys.

The NicNak Shed has become a much loved community resource and competes with the town’s retail stores for market-share. It has grown to become the Centre’s **largest contributor of annual revenue**.

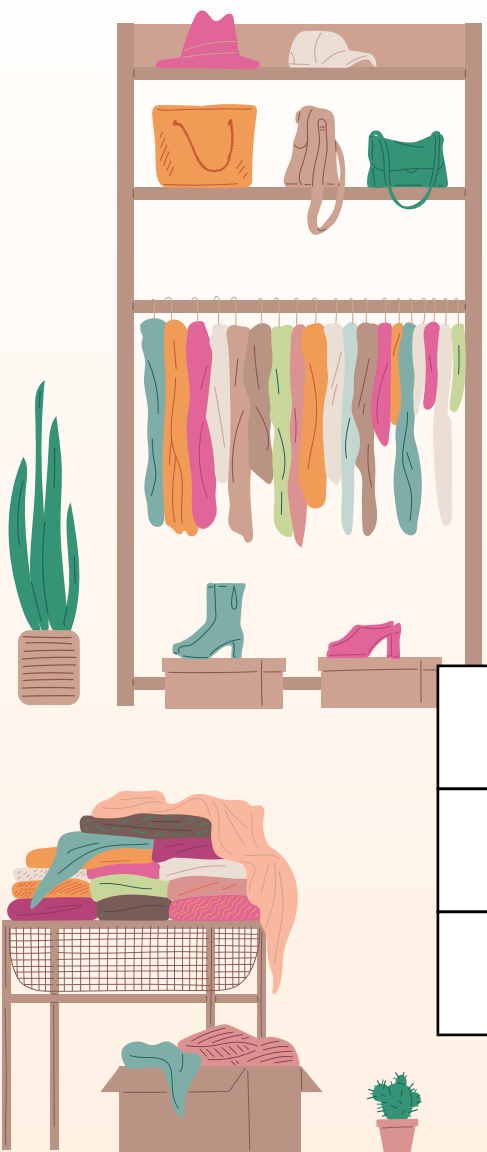
The NicNak Shed’s **Annual Fashion Parade** fundraising event is a ‘must attend’ event on the social calendar.

For the 2022–2023 period, The NicNak Shed contributed

# 18.48%

Towards PDCSN total annual revenue.





2022-2023

**\$148,214.78**

Total Revenue



\$27840.78 vs. 2021-22  
23.1% Increase

**14,206**

Total Transactions



2023 vs. 2021-22  
23.6% Increase

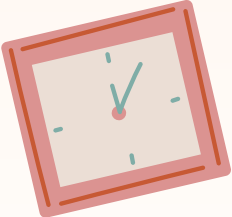
	2020-2021	2021-2022	2022-2023
Sales	\$112,915.00	\$120,374.00	\$148,214.78
Transactions	10,511	11,493	14,206

# Celebrating Our Volunteers

The Port Douglas Community Services Network Inc was imagined and created by community volunteers who had a vision and worked together to build the wonderful network we have today.

Volunteers contribute so much to our organisation from governance through our Management Committee to gardening, helping in play group, running group activities, sorting and collecting donations, doing tip runs, cooking and serving meals, greeting visitors, serving in our Op Shop and everything in between. Every day we are assisted by volunteers across the organisation who help us to create a warm and welcoming environment for our community.

**We want to thank and celebrate every one of our volunteers who helped us this year.**



**6,864**hrs  
volunteer hours worked to support our community



**\$340,866**  
delivered value to our network



# Volunteer Program information

In partnership with Volunteering Queensland we have been working hard to break down barriers to volunteering in the Douglas Shire. The program has worked to address barriers to volunteering by attending and supporting local community events to showcase opportunities to volunteer including:

NAIDOC Elders Lunch • NAIDOC Market Day • Douglas Shire Council Community Feedback Forum • Mossman Christmas Street Party • Port Douglas Neighbourhood Centre Open Day • Alexandra Bay Cricket Club Family Fun Day • Kubirriwarra Art & Culture Exhibition • Mossman Support Services Agency Day • Mossman High School Wellbeing Expo • Mossman Primary School Under 8's Day • Douglas Shire Grass+Roots Volunteer Expo 2022

The program has:

- Developed strong relationships with 34 local volunteer involving organisations.
- Placed 62 new volunteers in positions across the Douglas Shire.
- Supported 40 volunteers to break down barriers to volunteering through funding for costumes, t-shirts, fuel vouchers and catering costs.

In September 2022 the Douglas Grass+Roots Volunteer Network was launched in conjunction with Douglas Shire Council. The event was well attended with more than 50 community members representing 20 Volunteers Involving Organisations. This was followed by a Douglas Grass+Roots Volunteer Network Expo in October 2022 which featured stalls from 19 local Volunteer Involving Organisations.

The Network is a community-driven initiative that actively promotes volunteering and inclusivity, resulting in a stronger and more engaged community. Please check out the Networks website at [www.douglasgrassroots.com.au](http://www.douglasgrassroots.com.au) and on Facebook and Instagram.



# Our Staff

Our enthusiastic, dedicated, and hard working staff at the Port Douglas Community Service Network Inc provide a welcoming, judgement free environment for locals and visitors alike.

**Our staff will always go the extra mile;**

- Helping vulnerable people with emergency relief.
- Building social connections through our group activities.
- Providing support and friendship for families.
- Facilitating access to No Interest Loans for household essentials.

Our staff strive to create a happy environment in which to volunteer and work creatively to find solutions to the myriad of challenges that walk through the door. Our people take great pride in the work they do for our community.

The Port Douglas Community Service Network Inc acknowledges and celebrates the hard work, resilience and dedication that make our people the heart of this organisation and our community.

**Thank you for all you do each day!**





# PDCSN Staff Org Chart

as of 30 June 2023

Management Committee



**Manager**  
Emma Travers



**Book Keeper**  
Toni Graham



**Community Development Worker**  
Geoff Mynott



**Financial Resilience Worker**  
Megan Blacklow



**NicNak Shed Manager**  
Jo Westgate



**Child and Parent Support Worker**  
Erin Easton



**Community Development Worker**  
Christine Gilewicz



**Community Development & NILs Worker**  
Belinda Fischer



**Relief Worker**  
Theresa Paulger



**Connect Worker Volunteering**  
Tanya Morris



**NILs Worker**  
Benita Williams



**NicNak Shed Worker**  
Jeanne Priestley

# Our Volunteers



# How can you help?

There are a number of ways in which you can help

## As a Member

### Signing up as a member

membership creates engagement by supporting those in need within our community.

### Connect with your community

participate in activities, membership events and support our Community Connection Program.

Our members are the heart of our Neighbourhood Centre

## As a Volunteer

### Joining our volunteer group

sharing your skills, knowledge and experience and contribute as part of our valued volunteer team. Learn new skills, meet people, take on new challenges and have fun.

Our volunteers are the life force of our Neighbourhood Centre.

## As a Partner

Collaborating in new partnership opportunities and initiatives supporting our community provide support and/or resources for our Community Connection Program and our fund-raising activities.

Our partners are key to the development of future opportunities for our Neighbourhood Centre.



Together we can make a difference



# Feedback

Fabulous collaboration and great demonstration of place-based capacity building.

The PDNC does such an amazing job.

So proud of the way PDNC remains such an important part of our community.

You guys do an incredible job for the community.

I think you're amazing Port Douglas Neighbourhood Centre. You helped me so much when I was down and out. I think you do unreal service to the community.

Impressed by the great community work the PDNC does. Well done everyone.

Friendly staff here that can help you.

I just wanted to say a huge thanks to the Neighbourhood Centre for your kindness to us. We are so grateful for the community feeling we have when we are there.

Still doing great things for the community.

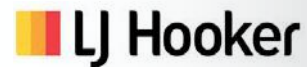
So good to see good people doing a good job, everyone I have met from the PDNC has been friendly and helpful.



# Thank You to our supporting partners.



# Thank you to our supporting local businesses.







## Contact Us



[manager@pdnc.org.au](mailto:manager@pdnc.org.au)



07 4099 5518



6-10 Mowbray St,  
Port Douglas Qld 4877



Weekdays 9am-4pm

## Find Us



Port Douglas Community Service Network Inc

If you would like further information, support or referral for any of our services or facilities, please do not hesitate to get in touch with us.

[portdouglascommunityservicenetwork.org.au](http://portdouglascommunityservicenetwork.org.au)